Zoinomics Remote Home Assessment Process

Prior to the assessment:

Client is contacted via email and the following information requested:

- Confirmation of best application/platform to connect with, any of the following are acceptable:
  - Zoom
  - FaceTime
  - Microsoft Teams
  - Google Meet
  - GoTo Meeting
  - Cisco WebEx
  - Skype

Request, if possible, that the client send a photo of themselves, ideally from the side view and also from behind if feasible.

Explain that during the call there will be a brief initial conversation to gauge what the issues and that it is helpful, after this, to be able to look at any of the features of the workstation.

Explain that it might be easier to use an iPad or tablet at that time to enable the assessor to look closely at the chair and views around the workstation etc.

On the day:

The assessor will connect with the client via video conferencing application at the agreed time and an assessment carried out, as described above.

After the assessment:

The assessor will provide a brief summary report to the client. This report will include any adjustments and/or equipment recommended. The report will be encrypted. Details of the password will be provided separately to the report.